

Monroe County

Vision

Monroe County is a community of choice that is economically prosperous, healthy, safe and fun. We attract employers, skilled workers and visitors because **our community** offers:

- Stable property taxes
- Safe, secure neighborhoods
- A wide range of recreational and cultural activities
- Collaboration among the County's municipalities to create a sound governmental infrastructure
- Quality housing at affordable prices
- Partnerships to improve the health of its citizens and the environment
- Outstanding educational opportunities through a wide variety of institutions of higher learning

These factors make Monroe County a community where our children and grandchildren want to stay and raise their families.

Mission

Monroe County Government, through the dedicated and productive efforts of employees, elected officials and citizens, provides the highest return to the community on their investment. Monroe County Government will assure a safe, healthy, prosperous and stimulating environment, which results in a world-class place to live, work and enjoy life.

Key Results Areas

Customer Satisfaction

Our customer is satisfied with County services, initiatives and activities.

Quality of Life

We provide services to our customers that are valued and delivered in a timely fashion and address quality of life issues such as:

- Safe, secure neighborhoods

- An environment that promotes a healthy lifestyle

- A wide range of recreational and cultural activities

- Affordable housing

- Access to superior health care and human services systems

- Wide variety of educational opportunities

- A government that constructs and maintains a quality infrastructure

Productive Workforce

We support a diverse workforce that efficiently meets or exceeds customer expectations.

Economic Vitality

To stimulate economic growth, our infrastructure and programs are designed and managed in a collaborative spirit in concert with community-wide initiatives to achieve world class status.

Fiscal Responsibility

We continuously achieve sound financial outcomes in the stewardship of public funds through efficient use of resources.

Quality Principles

Customer Focus

Leadership

Teamwork

Analytical Approach

Continuous Improvement

Monroe County Values

Integrity

We are fair, honest and trustworthy.

Respect for Others

We promote a work environment of mutual respect that values:

- Teamwork
- Open Communication
- Dignity of the Individual
- Diversity of the Workplace and Community

Pride in our Work

We promote personal commitment, innovation and initiative in a creative and enjoyable workplace.

Responsibility

We are responsible for our actions and accountable for the results.